**Private Policy**

1. **Introduction**

Welcome to GREYLIFE Travel and Tours. Your privacy is important to us, and we are committed to protecting your personal data. This privacy policy outlines how we collect, use, disclose and safeguard your information when you use our services, including our website, booking platform and other travel related services. By using our services, you agree to the terms of this private policy.

1. **Information We Collect**

We may collect and process the following types of information.

* **Personal Identification Information:** Name, email address, phone number, date of birth, passport details, etc.
* **Travel Information:** Travel itineraries, accommodation details, preferences, and special requests.
* **Payment Information:** Credit card details, billing address, etc.
* **Technical Data :** IP address, browser type, operating system, and other technical data.
* **Usage Data:** Information about how you use our website and services.
* **Cookies and Tracking Technologies:** Cookies, beacons, tags, and scripts to track your activities on our website.

1. **How We Use Your Information**

We use the collected data for various purposes, including:

* **To Provide and Maintain Our Services:** Ensuring the functionality and security of our website and services.
* **To Process Bookings:** Managing reservations, payments, and travel arrangements.
* **To Communicate with You:** Sending booking confirmations, travel updates, newsletters, and promotional materials.
* **To Improve Our Services:** Analyzing usage to enhance our offerings.
* **For Customer Support:** Responding to inquiries and providing assistance.
* **To Comply with Legal Obligations:** Responding to legal requests and preventing harm.

1. **Sharing Your Information**

We may share your information with:

* **Service Providers:** Third party companies that provide services on their behalf, such as airlines, hotels, and payment processors.
* **Business Partners:** Partners with whom we collaborate on travel packages and promotions.
* **Legal Authorities:** If required by law or protect our rights.

1. **Data Security**

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, use or disclosure. However, no internet transmission is completely secure, and we cannot guarantee absolute security.

1. **Your Data Protection Rights**

Depending on your location, you may have the following rights regarding your personal data:

* **Right to Access:** Request a copy of your personal data.
* **Right to Rectification:** Request correction of inaccurate data.
* **Right to Erasure:** Request deletion of your personal data.
* **Right to Restrict Processing:** Request restriction of processing of your data.
* **Right to Data Portability:** Request transfer of your data to other entity.
* **Right to Object:** Object to the processing of your personal data.

To exercise the rights please contact us: **greylifetravelandtours.ph@gmail.com**

1. **Cookies Policy**

Our website uses cookies to enhance your experience. You can control the use of cookies through your browser settings.

1. **Changes to Privacy Policy**

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. Your continued use of our services after any changes indicates your acceptance of the new terms.

1. **Contact us**

If you have any questions or concerns about this Privacy Policy. Please contact us:

FB Page: GREYLIFE Travel and Tours

Website: www.greylifetravelandtours.com

Email: [greylifetravelandtours.ph@gmail.com](mailto:greylifetravelandtours.ph@gmail.com)

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